1	IN THE CIRCUIT COURT, SEVENTH JUDICIAL CIRCUIT, IN AND FOR		1	APPEARA	NCES:
2	JUDICIAL CIRCUIT, IN AND FOR ST. JOHNS COUNTY, FLORIDA.		2	WILLIA	M P. HELLER, ESQUIRE
3	CASE NO.: CA-2007-0114		3	Las C	M P. HELLER, ESQUIRE man Senterfitt Dlas Centre II, Suite 1600 Cast Las Olas Boulevard Lauderdale, Florida 33301-2229
) 4	DIVISION: 55		4	Fort	Lauderdale, Florida 33301-2229
5	DEUTSCHE BANK NATIONAL TRUST COMPANY,		5		-and- Chapman falzone, esquire
6	AS TRUSTEE OF AMERIQUEST MORTGAGE SECURITIES, INC., ASSET-BACKED PASS		6		Akerman Senterfitt 50 North Laura Street, Suite 250
7	DEUTSCHE BANK NATIONAL TRUST COMPANY, AS TRUSTEE OF AMERIQUEST MORTGAGE SECURITIES, INC., ASSET-BACKED PASS THROUGH CERTIFICATES, SERIES 2004-R7, UNDER THE POOLING AND SERVICING AGREEMENT DATED AS OF JULY 1, 2004, WITHOUT PECOLUSE		7		50 North Laura Street, Suite 250 Jacksonville, Florida 32202-2646 appearing on behalf of the Plaintiff.
8	AGREEMENT DATED AS OF JULY 1, 2004, WITHOUT RECOURSE,		8	JAMES	
9	Plaintiff,	i	9	Law 1262	A. KOWALSKI, JR., ESQUIRE Offices of James A. Kowalski, Jr., PL 7 San Jose Boulevard, Suite 203 sonville, Florida 32223 aring on behalf of the Defendant.
10	vs.		10	Jacks appe	sonville, Florida 32223 aring on behalf of the Defendant.
11	JAMES W. YOUNG, et al,		11		
12	Defendant(s).		12		
	STATE OF FLORIDA) COUNTY OF ST. JOHNS)		13	ALSO PRE	ESENT:
13	**************	ļ	14	Catheri	ne Pacheco
14	DEPOSITION OF TAMARA PRICE		15		
15	DATE TAKEN: April 21, 2008		16		
16	TIME: 1:15 p.m. until 2:38 P.M.		17		
17	PLACE: Offices of Coastal Court Reporters, LLC		18		
18			19		
19	3940 Lewis Speedway, Suite 2102		20		
20	St. Augustine, Florida 32084 REPORTED BY: Carman L. Gaetanos, FPR		20		
21	,		22		
22	Court Reporter & Notary Public				
23	CO ACTUAL COLUMN DEPOCHMENS LLC		23		
24	COASTAL COURT REPORTERS, LLC 3940 LEWIS SPEEDWAY, SUITE 2102		24		
25	ST. AUGUSTINE, FLORIDA 32084 OFFICE: (904) 824-3525; FAX: (904) 824-2525	5	25		
	COASTAL COURT REPORTERS, LLC			1	COASTAL COURT REPORTERS, LLC
				1	
)					
	*******				TAMARA PRICE,
1	INDEX		1	having ba	en duly sworn as a witness, testified as
2	WITNESS PAGE		2	follows:	en duty sworn as a writtess, testified as
3	TAMARA PRICE		3	TOHOWS.	DIRECT EXAMINATION
4	Direct Examination by Mr. Kowalski 4		4	DVMD	OWALSKI:
5	Cross Examination by Mr. Heller 52		5		Ma'am, can you state your full name, please.
6	REPORTER'S DEPOSITION CERTIFICATE 56		6	Q	Tamara Price.
7	ERRATA SHEET 57		7	A	And your work address?
8				Q	•
9			9	A	I don't know it by heart.
10			10	Q	Is it in a particular building?
11			11	A	It's in Rancho Cucamonga, California.
12	EXHIBITS		12	Q	Spell Cucamonga for us.
13	Defendant's Exhibit 1 marked for identification	11	13	A	C-U-C-A-M-O-N-G-A.
14	Defendant's Exhibit 2 marked for identification	14	14	Q	Is there a particular name for the complex?
15	Defendant's Exhibit 3 marked for identification	32	15	A	(Shakes head negatively.)
16	Defendant's Exhibit 4 marked for identification	41	16	Q	No?
17	Defendant's Exhibit 5 marked for identification	46	17	A	No.
18			18	Q	Have you ever had your deposition taken
19			19	before?	
~ >			i .	A	No.

There are some basic ground rules. A

conversation. Normally when you're talking a co-worker

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or friend, there's a good bit of interruption. They

will know where you're going, you will know where

deposition is a little bit of an artificial

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they're going, they will finish a question, you will start an answer, that type of thing. In a deposition we kind of build in a little bit of a pause, so I will do my best not to question over your answers, and I will ask that you do your best not to interrupt the question and let me get the questions, because the end of the question may change where you thought I was going.

Fair enough?

- A Fair enough.
- Q It is not meant to be an endurance contest. If you need to take a break for any reason, just let us know. If you need to meet with your lawyers, just let us know, and that's perfectly appropriate.

Your answers have to be out loud. You can say uh-uh or uh-huh, but I'm going to ask you if it's a yes or no because they end up being typed the same or similarly when they come out in the transcript. So if it's a yes or no, as opposed to saying uh-huh, I am going to say, Is that a yes, and then I am sure pretty quickly you will get into the hang of it and you will answer that way.

Fair enough?

- A Fair.
- Q All right. Who do you work for?
- A Citi Residential Lending, Inc.

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always been known as Citi Residential Lending, Inc.?

- A No.
- Q Okay. What name changes have occurred during the ten and a half years, if you know?
- A It's not -- the name change is what I'm having trouble with, the way you're terming it.
 - Q What are you having trouble with?
- A Well, AMC, as employees we became Citi
 Residential, how that happened in the -- because we're
 not formally known as AMC.
 - Q Right, I'm not asking --
- A We're just Citi. So that's why I say I'm ten and a half years because it all became one time zone.
- Q Okay. And I'm not asking with the corporate mergers or which entity was known as this as far as the purchase and sales of the corporations are concerned. I'm just asking what you know in terms of the name on the building you walk into and the name on the paycheck you get every couple of weeks.
 - A It's Citi Residential Lending, Inc.
- Q And how long has it been Citi Residential Lending, Inc.?
 - A Since October 1st, 2007.
- Q And then before that, you were getting your paychecks from AMC Mortgage Services?

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1	Q	One other thing. If you don't understand any						
2	part of my question or all of the question, let me know							
3	and I will reask it, okay?							
4	A	Okay.						
5	Q	How long have you worked for Citi Residential						
6	Lending, Inc.?							
7	A	Ten and a half years.						
8	Q	Q Now, were they known as something else not too						
9	long ago, or have you worked for an entity known as Citi							
10	Residential that whole time?							
11	A	No. I worked for AMC Mortgage Services before						
12	Citi.							
13	Q	When did AMC Mortgage Services become Citi						
14	Residential Lending, Inc.?							
15		MR. HELLER: Object to the form.						
16	BY MR. K	OWALSKI:						
17	Q	Did Citi Residential I'm sorry. Did AMC						
18	Mortgages Services become Citi Residential Lending,							
19	Inc.?							
20	Α	No.						
21	Q	Okay. Walk me through your employment then.						
22	How long have you worked for the entity that is known as							
23	Citi Residential Lending, Inc.?							
24	Α	Ten and a half years.						
25	Q	And during that ten and half year period, it's						
		CANCENI CAUDE DEPARTED LLC						

	A	Right.			
	Q	How long had your paychecks read, AMC Mortgage			
	Services, p	prior to October 1 of 2007?			
	Α	I believe it was January, 2006.			
	Q	And then what was the name of the entity you			
.	worked fo	r before January 2006?			
	A	A Ameriquest Mortgage Company.			
	Q	And was it Ameriquest Mortgage Company for the			
	remaining roughly eight years prior to that?				
,	A	Yes.			
	Q	What is your job title for Citi at this			
2	present ti	me?			
3	A	Assistant foreclosure manager.			
.	Q	And tell me what that means. What are your			
;	job duties	?			
5	A	To assist the foreclosure manager in the			
7	day-to-day running of the foreclosure department and				
3	foreclosure support department.				
,	Q	Who is the foreclosure manager you assist?			
0	A	Rose Lara.			
١	Q	Spell that last name for us.			
2	A	L-A-R-A.			
3	Q	It's pronounced Lara?			

And how long has Rose Lara been the

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Α

Q

Yes.

foreclosure manager?

- A I don't know.
- Q More than two years?
- A Yes.
- Q Have you worked for Ms. Lara for more than two years? In other words have you held --
- A I am thinking since January -- I am trying to think back. I've held this position a year, so.
 - Q The position --
- $\label{eq:A-January of Scholer} A \qquad \text{January of is when I became assistant}$ manager.
- Q So January of 2007, you became assistant foreclosure manager and you reported to Ms. Lara?
 - A Yes
- Q What did you do before January 2007 for Citi/AMC?
 - A Foreclosure supervisor.
- $\label{eq:Q} \textbf{And foreclosure supervisor is below assistant} \\$ foreclosure manager?
 - A Yes.
- Q Now, when you say foreclosure manager with regard to Ms. Lara's title in particular, is she managing foreclosures on behalf of AMC/Citi for the entire country, or do you have a particular area or zone that you focus on?

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stickers?

(Defendant's Exhibit 1 marked for identification.)
BY MR. KOWALSKI:

- Q Now, let me show you a Notice of Taking Depo that I've marked as Exhibit 1 and ask you if you've seen that before today?
 - A No.
- Q Have you received -- have you seen any notices of taking your deposition before today?
 - A No.
- Q The notice asks -- let me step back a second.

 Were you aware that we had been working on taking your deposition since roughly October of 2007?

MR. HELLER: Object to the form.

THE WITNESS: Yes.

BY MR. KOWALSKI:

- Q All right. The notice asks that you bring some documents. And I'm referring specifically to page 2 of Exhibit 1, paragraphs 1 and 2 there. Do you see that? One, two and three, I'm sorry.
 - A Yes.
- Q It asks that you bring documents reviewed by you in preparation for testifying here today. It asks that you bring documents reviewed by you in preparation for completion of an affidavit that I'm going to show

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 $\label{eq:mr.heller:object} \mbox{MR. Heller: Object to the form.} \\ \mbox{BY MR. KOWALSKI:}$

- O Go ahead.
- A For the country.
- Q How many foreclosure managers are there?
- A One

- Q Okay. And I may have interrupted you, but tell me what your job duties are as assistant foreclosure manager.
- A Assist in the foreclosure -- with the foreclosure manager in the daily functions of the foreclosure department and the foreclosure support department.
 - Q What does foreclosure support mean?
- A It means that we're producing the necessary functions to keep the foreclosure specialists and the foreclosure attorneys to proceed with the foreclosure process.
- Q Where does the foreclosure specialist fit in between foreclosure manager, assistant foreclosure manager, foreclosure supervisor and specialist? Does it go one, two, three, four just as I've described?
 - A Yes.
 - Q Okay. Let me show you -
 MR. KOWALSKI: Do you have some exhibit

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you in just a minute, and it asks that you bring with
you a copy of documents produced in response to request
for production. Do you see that?

- A Yes.
- Q Have you brought documents with you today?
- A No.
- Q Can you tell me why?
- A My counsel has them.

MR. HELLER: Right.

MR. KOWALSKI: Okay. That's fair.

MR. HELLER: Let me just -- this is Bill Heller speaking. Let me step in. I think time is appropriate. Mr. Kowalski, it's your deposition. I'm not going to speak on the record, but we did bring documents responsive to the duces tecums. And also as we corresponded about briefly, having substituted as counsel, we've gone back to tried to identify all the documents responsive to both the previously served production request and the deposition notices, and I believe the previously produced documents are also incorporated within some or both of the deposition notices.

So on the table here I have a production for you, documents as kept in the ordinary course that are Bates labeled Citi, and that is one of these

red wells that is the Citi supplemental production.

I also have for your convenience another set in the white folders, one is for me and one is for you. My top copy said there was four, of the documents produced by previous counsel, the Echevarria firm, so for use at deposition today, we have both the supplemental production and the original production.

MR. KOWALSKI: Do you have documents specific to paragraph two of Exhibit 1, documents reviewed by Ms. Price in preparation for completion of her affidavit?

MR. HELLER: We have the records of Citi and AMC kept in the ordinary course. You will have to ask the witness those questions.

MR. KOWALSKI: Okay.

BY MR. KOWALSKI:

Q Let me show you what we will mark as Exhibit 2, which is a copy of a Motion for Summary Judgment that was filed March 23, 2007 with a number of documents attached. And for purposes of the exhibit, I just kept everything attached as it was filed.

The first document that's attached to Exhibit 2 is a document entitled Affidavit as to Amounts Due and Owing. Do you see that?

A Yes.

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believe it's Certificate of Secretary.

- Q Certificate of Secretary?
- A Yes.
- Q Have you seen the document that appointed you vice-president?
 - A Yes.
 - Q Did you bring it here today?
 - A It's with counsel.

MR. KOWALSKI: Is it in the stack?

MR, HELLER: Yes.

MR, KOWALSKI: Okay.

BY MR. KOWALSKI:

Q Okay. If you look at paragraph 2, sentence 3, it says, I am familiar with the books of account and have examined all books, records, and documents kept by AMC Mortgage Services concerning the transactions alleged in the complaint.

Do you see that sentence?

A Yes.

- Q What books, records and documents did you review in preparation for completing this affidavit?

 What did you physically look at?
- A I did not review any books, records or documents to complete, to sign the affidavit.
 - Q What did you look at?

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(Defendant's Exhibit 2 marked for identification.) BY MR. KOWALSKI:

- Q Okay. Let's go through your affidavit which is an exhibit to Exhibit 2, and it identifies you as the vice-president of AMC Mortgage Services. Do you see that at paragraph 2?
 - A Yes.

- Q Are you the vice-president of AMC Mortgage Services as of February 26, 2007?
 - A For signing authority, yes.
- Q Okay. Explain that to me. How are you the vice-president of AMC for purposes of completing an affidavit such as the one we have in front of us?
- A AMC provided certain people with certain signing authority, or to conduct businesses, process documents for AMC.
- Q And when you say provided certain authority, were you appointed a vice-president of the company for purposes of signing affidavits?
 - A Yes.
- Q And what's the name of the document that appointed you vice-president of AMC Mortgage Services for purposes of the affidavit that's attached to Exhibit
 - A I get confused in the way it's worded. I

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A I looked at the document itself and signed it.

Q Okay. Do you know what an affidavit is?

A Yes

Q What is it?

A It's an affidavit to say what is in the document is true.

Q Okay.

That's my understanding.

Q And that's fair.

Do you understand it to be testimony before a court?

.

A Yes

Q And do you understand it to be testimony under oath?

A Yes.

Q So when you say, I am familiar with the books of account and have examined all books, records and documents kept by AMC Mortgage Services concerning the transactions alleged in the complaint, why did you not examine all books, records and documents kept by AMC Mortgage Services?

A I didn't examine them because we have processes in place to where certain departments and business units prepare functions or sections of the document itself. And I am familiar with those processes

and with the checks and balances of what they do to come up with the figures, and so I am familiar with the process.

- Q Did you examine anything at all other than the affidavit attached as part of Exhibit 2 in order to complete the affidavit?
 - A No.

Q The affidavit sentence where you say, I am familiar with the books of account and have examined all books, records and documents, does that say anything like that, what you just said in terms of, I'm familiar with the processes and I'm familiar with how this affidavit is created, but I didn't read anything in support of this affidavit?

MR. HELLER: Object to the form.

THE WITNESS: Can you rephrase that. I don't understand your question.

BY MR. KOWALSKI:

- Q Okay. You indicated a moment ago that you're familiar with the processes of how an affidavit such as this is created, correct?
 - A Correct.
- Q But that you did not review anything at all in preparation for completing the affidavit, correct?
 - A Correct.

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of documents.

- Q It is presented to you as a packet for signature?
 - A Yes.
- Q Does that happen several times a day typically or just once a day?
 - A Several times a day.
- Q And in that packet would be an affidavit such as this, it may be other documents relating to this case or it may be other affidavits or other documents relating to other cases?
 - A Yes.

 MR. HELLER: Object to the form.

 Excuse me, you've got to give me an opportunity to lodge an objection.
- BY MR. KOWALSKI:
 - Q Is that correct?

 MR. HELLER: Object to the form.

 THE WITNESS: Yes.

BY MR. KOWALSKI:

- Q Where was Ms. Tolliver, the notary, when you signed this affidavit? Where was he physically in relation to you?
 - A He is in the same office.
 - Q In the same office room like we are all

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Q Okay. So why doesn't the affidavit say, I am familiar with the processes, but I didn't read anything? Why doesn't it say that as opposed to what it says, which is that you read a number of documents?

MR. HELLER: Object to the form.

THE WITNESS: I don't know why it doesn't say that.

8 BY MR. KOWALSKI:

- Q Who prepared the affidavit as to amounts due and owing that you signed on February 26, 2007?
 - A Our foreclosure counsel.
 - Q And how was it transmitted to you?
- A Through e-mail.
 - Q As an e-mail attachment?
- A Ye
 - Q And then you printed it out, correct?
 - A Correct.
 - Q And then what happens?
- A Well, I want to phrase, I don't personally print it out. I have a department that does that, and then it gets processed and my -- it gets presented to me in a package to sign.
- Q Okay. With other affidavits or with other documents relating to this case?
 - A It could be other documents, different types

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sitting here today, or in a different part of a building?

- A Same floor.
- Q Is he physically close to you? In other words, did Mr. Tolliver see you sign the affidavit in front of you?
 - A No.
 - Q He was in a different part of the same floor?
 - A Yes
- Q And do you know whether Mr. Tolliver's notary stamp was affixed the same day you signed the affidavit?

 Do you know one way or the other?
- A No, I do not.
- Q Is the affidavit and the other documents that are presented to you for signing several times a day, are those routed through a notary department after they leave your desk?

MR. HELLER: Object to the form.
THE WITNESS: No.

BY MR. KOWALSKI:

Q How would an affidavit such as this physically get from your desk where it's presented to you to sign to Mr. Tolliver's desk where it's presented to him to notarize?

MR. HELLER: Object to the form.

1 2

THE WITNESS: The department that does the documents picks up the signed documents and then presents them to the notaries.

BY MR. KOWALSKI:

- Q What's the name of the document -- I'm sorry. What's the name of the department that is handling these document movements that you've describe?
 - A Foreclosure support mail documents team.
 - Q And I take it the "mail" is M-A-I-L?
 - A Yes
- Q So the foreclosure -- does the foreclosure support mail documents team present the set of documents to you in the first place?
 - A Yes
- Q And then they move it to wherever it goes next, and if it's a notary that's next, they move it to the notary department?
 - A Yes.
- Q In other words, there are some documents that I'm assuming you sign that don't require notarization, and the mail documents team would move it to wherever their next step would be?
 - A Ves
- Q The next sentence in paragraph 2 of your affidavit signed or notarized February 26, 2007 states,

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they provide is true and accurate, and I rely on that process.

BY MR. KOWALSKI:

- Q I got that part. But how do you know -- let me just give you an example. The Note, you agree that this loan has a Note and a Mortgage, correct?
 - A Yes
- Q So there's a Note document somewhere and a Mortgage document somewhere, correct?
 - A Yes.
- Q Okay. You didn't read the Note or the Mortgage in order to complete sentence 3 of paragraph 2, right, we've already covered that?
 - A Yes.
- Q Okay. So how do you know that the Note and Mortgage is kept in the regular course of business as AMC's servicer of the loan transaction? How do you know that to be true?
- A It's part of the way the company was -- it's how they service the loans, the familiarity with the way the departments service their parts of the loan. So how do I know, I'm confused with the question. It seems like it's the same question that you've asked me before, that's why I'm giving the same answer as before.
 - Q Do you know from personal knowledge that the

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All of these books, records and documents are kept by AMC Mortgage Services in the regular course of its business as servicer of the loan transaction and are made at or near the time by, and from information transmitted by, persons with personal knowledge of the facts such as your affiant. Do you see that sentence?

I am reading the fourth sentence of paragraph 2 of the Affidavit as to Amounts Due and Owing.

- A Yes
- Q Do you see that now?
- A Yes.

q

Q Okay. Tell me how you know that sentence to be true, in other words, how do you know that books, records and documents are kept in the regular course of business and are made at or near the time by, and from information transmitted by, persons with personal knowledge of the facts such as your affiant, when you did not review any books, records and documents, and had no personal knowledge of the books, records and documents themselves?

MR. HELLER: Object to the form.

THE WITNESS: There are different departments that support the need for figures to the foreclosure department. They have processes in place that are checks and balances to ensure what

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books, records and documents relating to this loan are kept by AMC in the regular course of its business as servicer of the loan transaction, and are made at or near the time by, and from information transmitted by persons with personal knowledge of the facts such as your affiant. Do you know that to be true from personal knowledge?

- A Van
- Q Let's take for example the loan transaction history, where comments and discussions with the borrower are recorded. Okay.
 - A Okav
- Q How do you know from personal knowledge that the conversations with the borrower are made, are recorded at or near the time of the conversation? How do you know that personally?
- A I know that because that's the policy and procedure that is in place.
- Q I understand there's a policy and procedure, but how do you know that what's done is made at or near the time by, and from information transmitted by persons with personal knowledge?

MR. HELLER: Object to the form. BY MR. KOWALSKI:

Q In other words, how do you know policy is

MR. HELLER: Object to the form. THE WITNESS: I don't know.

BY MR. KOWALSKI:

Q Okay. I'm going to skip the next line. The line after that, again on paragraph 2 of Exhibit 2, The books, records and documents which affiant has examined are managed by employees or agents whose duty it is to keep the books accurately and completely.

We've already covered the fact that you did not examine any books, records or documents, correct?

MR. HELLER: Object to the form.

MR, HELLER: Obj

- Q Is that true or not?
- A In relating to signing this document.
- Q That's correct.
- A Yes.
- Q Okay. And in the last sentence of paragraph 3 says, Furthermore, affiant has personal knowledge of the matters contained in the books, records and documents kept by AMC Mortgage Services. Do you see that?
 - A Yes.
 - Q Is that sentence a true statement?
- A Yes, to the point of according to the procedures that I know these departments do and that I

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THE WITNESS: They're the systems that we document and service by which we service the loan, which are the books and records.

BY MR. KOWALSKI:

- Q Okay.
- A I know those systems.
- Q You know the systems. I'm not asking you if you know the systems. You've made it clear that you know and rely on the systems. This sentence that we're focusing on says, Furthermore, affiant has personal knowledge of the matters contained in the books, records and documents kept by AMC Mortgage Services. I am not asking you about the system. I am asking the extent of your personal knowledge that you've testified to under oath, and under oath in this affidavit of the matters contained in the books, records and documents kept by AMC Mortgage Services with regard to this loan pertaining to James Young?

MR. HELLER: Object to the form.

THE WITNESS: I'm sorry. I'm thinking I'm answering your question because I don't understand your question then.

BY MR. KOWALSKI:

Q Do you have personal knowledge of any documents relating to Mr. Young?

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rely on their doing their procedures.

Q I'm not asking that question. I'm asking you to read the last sentence of paragraph 2 of Exhibit 2 and tell me if the last sentence of paragraph 2 of Exhibit 2 is a true statement?

MR. HELLER: Object to the form. THE WITNESS: Yes, it is true.

8 BY MR. KOWALSKI:

Q Okay. It is true that you have personal knowledge of the matters contained in the books, records and documents kept by AMC Mortgage Services?

A Yes.

Q Okay. Then what are the matters contained in the book, records and documents kept by AMC Mortgage Services with regards to this loan to which you just testified you had personal knowledge?

The system in which this loan is serviced.

Q Not what the sentence says, ma'am. The sentence says that you have personal knowledge of the matters contained in the books, records and documents kept by AMC Mortgage. And I'm asking you what the books, records and documents kept by AMC Mortgage Services with regard to this loan to which you have personal knowledge?

MR. HELLER: Object to the form.

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MR. HELLER: Object to the form.
THE WITNESS: Yes.

3 BY MR. KOWALSKI:

- Q Have you ever read the Note in this case?
- A No.
- Q Have you ever read the Mortgage in this case?
- A No

Q Have you ever read any documents that pertain to hazard insurance in this case?

- A No
- Q Have you ever read the loan transaction history?
- A N
 - Q Have you ever read the payment history?
 - A No.
- Q Have you ever read any documents of any kind in this case?
 - A The affidavit.
- Q Other than the affidavit that you signed without reviewing anything else?
- A No.
- Q Okay. Paragraph 3 states that you have personal knowledge of the facts regarding the sums of money which are due and owing to Deutsche Bank National Trust Company, as trustee. Do you see that?

larger computer networked screen or set of screens?

MR, HELLER: Object to the form.

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THE WITNESS: It's part of the Fidelity

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system.

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Α

Q

Q

Α

0

Α

money?

Yes.

Correct.

Okay. And again, you did not review any

Do you know if Deutsche Bank is owed any

I know that, but you signed the document

documents relating to sums of money, correct?

How do you know that?

By what the document says.

And what did you review personally with regard 1 2 to the transaction of the sale of the loan to Deutsche Bank National Trust Company, as trustee? 3 A screen on our system that shows us the date 4 that it happened. 5 6 Which is populated by somebody else, correct? 7 MR. HELLER: Object to the form. 8 BY MR. KOWALSKI: The screen is --9 10 A 11 Well, let me step back a second. Do you know who provided the information on the screen on your 12 system? 13 Α 14 Q Do you have any idea how the information on 15 the screen on your system is created? 16 Α 17 Do you know who created the information on the 18 Q screen on your system relating to the date that Deutsche 19 Bank, as trustee bought the loan? 20 No. 21 Do you know whether the information on the 22 screen on your system was created close to the time that 23 Deutsche Bank, as trustee bought the loan? 24 That's what I've been told. 25

BY MR. KOWALSKI:

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Does Citi use or have a name for the Fidelity system that it operates?

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Α Yes.

Q And what is the name?

It's Fidelity system or MSP are the terms we use in the office.

Let me show you what I will mark as Exhibit 3 which is a notice that we were provided by prior counsel as part of a notice of filing dated September 26, 2007.

(Defendant's Exhibit 3 marked for identification.) BY MR. KOWALSKI:

That has an Affidavit as to Amounts Due and Owing attached. Do you see the affidavit that's attached to Exhibit 3?

Α Yes.

And I can go through the same questions, but let me see if I can summarize and you can correct me if I am wrong. This is an affidavit that is Exhibit 3 that is presented to you by foreclosure counsel as an attachment to an e-mail, you read the affidavit and the affidavit only, you signed it as part of a stack of documents that were presented to you by the FC support mail documents team, and it then left your desk to be sent to the notary department; is that correct?

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MR. HELLER: Object to the form.

BY MR. KOWALSKI:

Well, since your lawyer objected, let me take you through each sentence of the affidavit again.

Let me ask you, was the affidavit that's attached as Exhibit 3, was that affidavit presented to you as an attachment to -- as part of an attachment to an e-mail?

- A I believe so.
- Was it -- did you review any documents in preparation for completing the affidavit that's attached to Exhibit 3?
 - Α
- Was the affidavit that's attached as Exhibit 3 presented to you as part of a stack of documents to
 - I believe so. Α
- Did it then leave your desk to be forwarded Q over to the notary department?
- Yes. I am -- it's not a department. Their mail docs team has notaries within the team so it's not a department per se.
- Fair enough. I appreciate that. Paragraph 5 of both affidavits references a reasonable attorney's fee to pay to Echevarria, Codilis

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- Well, you talked about knowing and relying upon the policies of Citi, correct?
 - Correct. Α
- And relying upon each department to do its individual job so that you could sign an affidavit such as these without reading anything, correct?

MR. HELLER: Object to the form.

THE WITNESS: Correct.

BY MR. KOWALSKI:

- Okay. Well, tell me how you learned about the policies of these different departments upon which you rely?
- Over the years part of my job at one point was to do the judgment figures, and then over the years, I grew with the evolvement of these different departments that became specialized in doing those functions.
- Maybe I misunderstood you earlier. I thought you said the affidavits are presented to you by the foreclosure lawyer, correct?
 - Through e-mail, yes.
- Okay. Is it your testimony that there is a department of Citi/AMC that provides the information in the affidavit to the foreclosure lawyer?

MR. HELLER: Object to the form.

THE WITNESS: Only the foreclosure, only the

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& Stawiarski. Do you see that?

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Are you familiar with the agreement between Deutsche Bank, as trustee and Echevarria, Codilis & Stawiarski?

Α

Do you know whether Deutsche, as trustee, agreed to pay the law firm of Echevarria, Codilis & Stawiarski a flat fee?

A

Q You don't know anything about the arrangements at all?

Α

o Are there any manuals that you follow as assistant foreclosure manual -- manager, sorry. Are there manuals that you follow as assistant foreclosure manager in instructing you or discussing how to complete the affidavits that we've been talking about today?

No.

What training did you have to prepare you to complete affidavits such as the part of Exhibit 2 and the part of Exhibit 3?

Really no training, more of a, read the document and I had questions, I would ask the attorney, our foreclosure attorney.

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figures.

BY MR. KOWALSKI:

What's the name of the department that provides the figures to the foreclosure lawyer?

FSS, I believe it's called FSS shared services at this point.

And what does FSS stand for, if you know?

Financial shared services. Α

Okay. So the SS stands for shared services? Q

So financial shared services.

Okay. Did you at one point work for financial shared services?

A

Again, I misunderstood you because I thought you just told me you used to work for the department that created the figures for affidavits such as what we've been discussing.

It is -- what it was is that I used to do them myself as a specialist, and as the company and department grew, then this department became financial shared services, a specialized area. So I didn't actually ever work for that department, but I knew the procedures, how to get the figures by doing them myself when I was a specialist.

And when were you a specialist?

When I first started at Ameriquest.

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- Who has the decision to make as to whether a payment is allocated to suspense as opposed to principal
 - I don't know. Α

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- You don't know. So who has the responsibility Q of determining whether a loan is in arrears?
 - I don't know that.
- Do you know anything at all about how the figures are created or generated or documented that then gets sent to FSS?
 - No.
- And then FSS sends it to the lawyer, as far as Q you know, correct?
- Yes. Not as far as I know, they send it through our Lenstar system.
 - Q Lenstar.
 - Α L-E-N-S-T-A-R.
- Okay. So you have no idea how the figures are created, but you know they are then sent by FFS through Lenstar to the lawyer; is that fair?
 - Α No.

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Q	Who	popula	tes	the	MSP	Fidelity System?

I don't know that.

Q Well, who creates the arithmetic that goes into FSS?

> MR. HELLER: Object to the form. THE WITNESS: I don't know. I don't know that.

BY MR. KOWALSKI:

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Do you know anything about it at all?

Not the mechanics of it.

Do you know where the numbers come from?

I would assume from the different departments that generate the data.

Well, I know you would assume that, but do you know that at all to be true?

Yes. Α

Q

A By conversations with people that work in that department.

Tell us about that.

MR. HELLER: Object to the form.

THE WITNESS: The cashiering had that they posted payments, correspondence through the -- mail that they posted the payments. Again, I'm assuming that they put the figures in.

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MR, HELLER: Object the form.

BY MR. KOWALSKI:

What's wrong with that statement?

To say I don't know how they're created, they're in the system and the system -- the figures are there for the FSS team to take and put in a format and present to the attorney.

You're not familiar with how they're created in the system though; is that fair?

Initially, yes.

0 That's correct in order words?

And then the attorney creates the affidavit Q and the affidavit gets sent to you?

Do you know whether or not the attorney is privy to the FSS system or to the cashiering system in order to check the truth of the financial information?

MR. HELLER: Object to the form.

THE WITNESS: Can you ask the first part of the question again, Do I know --

BY MR. KOWALSKI:

Do you know if the lawyer is privy to or has access to either the FSS system or the cashiering system in order to check the truth of the financial information

in your affidavit?

MR. HELLER: Object to the form.

THE WITNESS: Yes.

BY MR. KOWALSKI:

- O And what is the answer?
- A No.
- Q Does anybody check the truth of the financial information in your affidavit?
 - A I don't know.

MR. KOWALSKI: Am I on 5?

THE REPORTER: I believe 4.

(Defendant's Exhibit 4 marked for identification.)
BY MR. KOWALSKI:

- Q Let me show you what I've marked as Exhibit 4 which is a letter we got from Echevarria back in April of '07. And this is a document signed by you, correct?
 - A Yes
- Q What I'm showing you that we were provided by Echevarria is entitled Assignment of Mortgage, do you see that?
 - A Yes.
- Q What day did you sign Exhibit 4, the document attached to Exhibit 4?
 - A I don't recall. I don't know.
 - Q Is there any way for anybody to know? If you

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- Q Did you read anything at all before you signed the document that is attached to Exhibit 4?
 - A Read what?
- Q Did you read anything at all? Did you look at anything? Did you review any documents? Did you look at any computer screens? Did you talk to any human on the planet before you signed the document that is attached to Exhibit 4?

MR. HELLER: Object to the form.

THE WITNESS: I reviewed the assignment to make sure that my capacity was correct, that is primarily what I review when I am signing the document.

BY MR. KOWALSKI:

- Q Your capacity?
- A To sign; my title.
- Q Okay. So you review to see if it has the word 'vice-president"?
- A And by the, at that time it was AMC Mortgage Services, as authorized agent.
- Q Okay. What do you look at to determine if the AMC Mortgage Services, Inc. as authorized agent is
 - A I -- I don't understand your question.
 - Q Well, what are you checking by reading those

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look at the bottom of the assignment, it says, In witness whereon, Assignor has executed and delivered this Instrument on blank, 2007, the bottom of this page.

See that?

- A Yes.
- Q No date, right?
- A Yes

Q And then the notary stamp by Mr. Castrejon, C-A-S-T-R-E-J-O-N, says that he notarized this the 30th day of blank, 2007. Do you know whether it was January 30th, February -- couldn't have been February 30th, so we know that. We know it wasn't February, right? Do you know if it was January through December except for February of '07?

MR. HELLER: Object to the form.

THE WITNESS: I don't know.

MR. HELLER: Object to the form.

17 MR. HELLER: Object to t

18 BY MR. KOWALSKI:

- Q Why would you sign an assignment that doesn't have a date on it?
- A The process is for me to sign it, then the notary dates it.
- Q I got that part. Is this similar to what we talked about before?

A No.

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1 words?

- A That they are spelled correctly, that it says authorized agent and not something else, or it's missing the word authorized agent. I am checking to make sure the full language is there for AMC.
- Q Do you review anything else -- let me step back.

Do you review anything relating to the purchase of this loan before completing an assignment such as what is attached to Exhibit 4?

- A No.
- $\label{eq:Q_Q_Q} Q \quad \text{Do you review the polling and servicing} \\ \text{agreement?}$
 - A No.
- Q Do you know whether or not the purchase occurred on January 10, 2007, which is the date on the assignment?
 - A Repeat that. I didn't hear it.
- Q Do you review -- well, do you have the ability to read that back?

(Question read back by court reporter.)
THE WITNESS: No.

23 BY MR. KOWALSKI:

Q Who would create the Assignment of Mortgage, such as what is attached to Exhibit 4, which department?

Q There is no date there, correct? Correct. Α Do we know when you signed Exhibit 5? Is Q there any way to know when you signed Exhibit 5? Now, you referenced that you check for typos Q Α This says by AMC Mortgage Services as authorized Agent. Do you see that? Yes. Α Q The D is missing. Yes. Should be authorized agent. Q Α But that's not important enough to correct, I Q take it?

Let me show you what I've marked as Exhibit 5 1 2 which is a Corrective Assignment of Mortgage. Do you see that? 3 Yes. 4 (Defendant's Exhibit 5 marked for identification.) 5 BY MR. KOWALSKI: 6 7 Okay. Now, in this one the notary at least 8 wrote the month in. So we know that R.P. Umali, is that how you pronounce that? 9 10 11 Q U-M-A-L-I, am I reading that right? 12 Α Who is R.P. Umali? Do you know if that's a Q 13 14 man or a woman? It's a woman. Her name is Rosemary. 15 And her middle initial is P? 16 Α 17 18 Q Ms. Umali notarized this on May 21 of 2007 from what it appears? 19 20 Okay. You were not physically with Ms. Umali Q 21 when she notarized it? 22 Correct. 23 Okay. There is a date referenced above your 24 signature. Do you see that, it says, In witness 25 COASTAL COURT REPORTERS, LLC

Right.

Okay. If it says authorized agent, that would not be something that you would send back to correct? MR. HELLER: Object to the form.

THE WITNESS: Yes, that would be something that I would send back. This is an oversight. I would have corrected that.

BY MR. KOWALSKI:

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Okay. So this is something you should have sent back to correct?

Yes. Well, one of myself or my mail docs team.

Who is Eva Gamboa, G-A-M-B-O-A?

At the time she was in the mail docs department as an associate.

And who is Agripa, A-G-R-I-P -- Agripina, I'm sorry, Pyfer, P-Y -- let me finish spelling Agripina, A-G-R-I-P-N-A, Pyfer, P-Y-F-E-R. Who is that?

She's an associate in the mail docs team.

Would Ms. Gamboa and Ms. Pyfer work with Ms. Q Umali?

So as I'm understanding it then, and correct me if I'm wrong, but Ms. Gamboa and Ms. Pyfer and Ms. Umali are all signing it roughly the same time?

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in the title above your name, correct?

MR. HELLER: Object to the form. THE WITNESS: Just an oversight.

BY MR. KOWALSKI:

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Well, I know that. But I'm just following up on your testimony that you were checking for the typing or the label above your name.

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A Correct.

Q Which would be a different time than you?

A Correct

Q Could be a different day, could be a different week as far as you know, correct?

A It's usually just by a day or hours sometimes.

Q Okay. Are there any protocols or manuals or other documents that speak to the policies and procedures to be followed by the mail team?

A Yes.

Q What is the name of the manual?

A It is policy and procedures. It's online policy and procedures for mail docs.

Q Okay.

A Foreclosure, it would be under foreclosure. Foreclosure support is under the foreclosure umbrella.

 \ensuremath{Q} \ensuremath{Q} so is there a general foreclosure manual that includes a section for mail docs?

A Yes.

Q And is that what you're talking about?

A Yes.

 $\label{eq:Q} \textbf{What is the general online foreclosure manual called?}$

A Foreclosure department.

Q Okay. Do you know when Deutsche Bank, as

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in this case?

A No.

Q Did you ever review a broker price opinion that before signing the affidavit that's notarized February 26, 2007?

A No.

MR. KOWALSKI: All right. That's all the questions I have.

THE WITNESS: I do want to clarify one thing with my year and date that I became foreclosure manager, I believe it was 2006. I'm not real good with timeframes actually. That's when I became promoted. I said 2007, but I believe it was 2006.

MR. KOWALSKI: Okay.

THE WITNESS: I just wanted to be sure that that was corrected.

MR. KOWALSKI: I appreciate that.

BY MR. KOWALSKI:

Q So you've been foreclosure manager for about two years and three months, something like that?

A Correct.

MR. KOWALSKI: Fair enough. I appreciate it.

Do you want to talk to her about reading or
waiving?

MR. HELLER: I have some questions, but I need

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trustee purchased this Note and Mortgage?

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Q Paragraph 4 of Exhibit 2, do you still have that in front of you? It's the first affidavit that we talked about, probably that one right there. Just stay on that page actually.

Do you see where it says paragraph 4?

A Ye

Q Okay. I was going to ask you some questions about what each one of these entries mean, principal, interest per diem, pre-acceleration late charges, property inspections, insurance, appraisal, B.P.O.

Suspense, total. Do you know what each of those labels refer to?

A No

Q Do you know, for example, what the appraisal or whether -- well, let me step back. Do you know from personal knowledge whether an appraisal was done?

A No.

Q What is a B.P.O.?

A It's stands for broker price opinion.

What does that mean?

A To my knowledge it's a document that is used to put a value on a piece of property.

O Do you know if a broker price opinion was done

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a restroom break.

MR. KOWALSKI: Absolutely.

Let's take a quick break.

(Break.)

CROSS EXAMINATION

BY MR. HELLER:

Q Ms. Price, some follow-up questions, please.

If I understand your testimony, you sign affidavits as part of your job; is that correct?

A Yes

Q Are those affidavits that you sign as part of your job generally based on company business records?

A Yes

O Is that how it was at AMC?

A Yes

Q Is that how it is at Citi?

A Y

Q Are you familiar with how AMC, or were you familiar with how AMC kept its business records relating to what amounts are owed on mortgage loans that that company serviced?

A Yes

Q Were those practices that you're referring to that you just said that you were familiar with, were those the routine practices of AMC when it serviced

believe that the routine practice involves -- let me start over. Do you understand based on your experience working with AMC and Citi, that the business practice, the routine practice for generating amounts due on a particular loan is verified in that process? Is that a routine practice? Was that a routine practice at AMC? Yes. Q Is that the routine practice at Citi? MR. HELLER: That's all I have. MR. KOWALSKI: No follow up to that. Do you want to read or waive? MR. HELLER: Read, please. (Witness excused.) (Deposition concluded.)

CERTIFICATE OF OATH

STATE OF FLORIDA)
COUNTY OF ST. JOHNS)

I, the undersigned authority, certify that TAMARA PRICE, personally appeared before me and was duly sworn.

WITNESS my hand and official seal this 6th day of May, 2008.

CARMAN L. GAETANOS, COURT REPORTER Notary Public-State of Florida Commission No. DD639656 Expires: 6/12/2011

REPORTER'S DEPOSITION CERTIFICATE

COASTAL COURT REPORTERS, LLC

STATE OF FLORIDA)
COUNTY OF ST. JOHNS)

I, CARMAN L. GAETANOS, FPR, Court Reporter, do hereby certify that I was authorized to and did stenographically report the deposition of TAMARA PRICE, that a review of the transcript was requested; and that the transcript, pages 1 through 57, is a true and complete record of my stenographic notes.

I further certify that I am not a relative, employee or counsel of any of the parties, nor am I a relative or employee of any of the parties; attorney or counsel connected with the action, nor am I financially interested in the action.

DATED this 6th day of May, 2008.

CARMAN L. GAETANOS Coastal Court Reporters, LLC

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